

**Customer and Corporate Services Scrutiny
Management Committee**

9 March 2020

Report of the Director of Governance

**Implementation of Outstanding Recommendations from the Financial
Inclusion Scrutiny Review**

Summary

1. This report provides Members with a further update on the implementation of recommendations from the Financial Inclusion Scrutiny Review, which was completed by the Customer and Corporate Services Scrutiny Management Committee (CSMC) during the previous administration and considered by Executive in March 2019 when the review recommendations were endorsed.
2. Members are asked to sign off all the remaining recommendations now considered to be fully implemented and to consider whether they wish to receive a further update in six months' time on any outstanding recommendations.

Background

3. In June 2018 a Member of the previous administration proposed a scrutiny review into Financial Inclusion following a decision session by the Executive Member for Adult Social Care and Health which considered Welfare Benefits Update and Financial Inclusion Outturn Report 2017/18.
4. In early September 2018 CSMC considered a scoping report and agreed this was a topic worthy of review. Over a series of meetings Members gathered information which led to the review recommendations.
5. The implementation of these recommendations was considered by this committee at its meeting in September 2019 when most of the recommendations were signed off as having been fully implemented. At that time recommendations ii), x) and xi were still being progressed and the Committee requested a further update on their implementation at this meeting (Annex 1)

Consultation

6. There was no consultation involved in the production of this report. The consultations involved in the scrutiny review are detailed in the final report included in background papers.

Options

7. Members may choose to sign off any remaining recommendations where implementation has now been completed and can:
 - a. Request further updates and the attendance of the relevant officer at a further meeting to clarify any outstanding recommendations
 - b. Agree no further updates are required.

Analysis

8. There is no analysis in this report.

Council Plan

9. The Scrutiny Review outlined in this report is linked to Well-Paid Jobs in an Inclusive Economy; Good Health and Well-being and safer Communities and Culture for All priorities in the Council Plan 2019-2023.

Implications

10. There are no known Financial, Human Resources, Equalities, Legal, ICT or other implications associated with the recommendations in this report. Implications arising from the scrutiny review are detailed in the Final Reports.

Risk Management

11. In compliance with the Council's risk management strategy, there are no known risks associated with this report. Risks associated with the review recommendations are included in the Final Reports.

Conclusions

12. There are no conclusions in this report.

Recommendations

13. Members are asked to note the content of this report and:

- 1) Sign off the remaining recommendations that have now been fully implemented
- 2) Agree whether further updates are required in 6 months' time

Reason: To raise awareness of those recommendations which are still to be fully implemented.

Contact Details

Author:

Angela Bielby
Scrutiny Officer
Tel: 01904 552599
a.bielby@york.gov.uk

Chief Officer Responsible for the report:

Janie Berry
Director of Governance
Tel: 01904 555385

Report Approved Date 24/02/2020

Wards Affected:

All

For further information please contact the author of the report

Background Papers:

Financial Inclusion Final Report

<http://modgov.york.gov.uk/ecCatDisplay.aspx?sch=doc&cat=13564>

Annex 1 – Further update of recommendations from Financial Inclusion Scrutiny Review